I.T. MATTERS, INC.

HURRICANE PREPAREDNESS

A Message from
I.T. Matters, Inc.

A storm may take time to develop, but when it hits, you have to react quickly.

Make Sure You Have A Plan.

Inside this brochure, you will find the information you need to keep yourself, your family, your business, and your employees safe during hurricane season.

Stay Connected

There are a range of critical business considerations you can plan for to ensure you stay connected even if a storm affects your area. How many items can you check off ✔ your list?

- ☐ Power generator for your building
- ☐ UPS/power supplies for all your equipment
- ☐ Backup internet connection
- ☐ Network equipment with failover capabilities
- ☐ VOIP phone systems to forward calls
- ☐ Emails in the cloud for off-premise access
- ☐ Virtualize in the cloud for minimal disruption

Have A Backup Plan

Most businesses have a backup plan in place. In fact, most backup their systems daily.

But when was the last time you tested to make sure your data is VIABLE.

Your Data is Critical

We can rebuild servers and purchase new equipment — but if your data is lost, it's impossible to recover. It's worse when you think your data is being fully backed up and it's not.

But when was the last time you tested to make sure your data can be recovered?

Technology Checklist:

Critical information every business should have at the ready:

- ☐ List of key personnel and their contact information in the event critical decisions need to be made.

- ☐ A technology action plan, distributed to all personnel so they know what to do in the event of an approaching hurricane.

- ☐ The ability to access email and productivity applications when the storm causes outages.

From the desk of Ha Tran, CEO/President, I.T. Matters:

Leading a business in the face of a hurricane is no small feat. As a fellow Texas business owner, I know how challenging your job can be when a weather event strikes. My team and I want to help guide you through with confidence.

You'll have plenty to worry about when the next storm approaches —you shouldn't have to be thinking about your technology and data. I.T. Matters can handle that for you. Our goal during any potential disaster is to ensure our clients know their business network is safe, secured, and at the ready.

As the leader of your business, you want to focus on the safety of your clients and staff. How you spend your time and devote your focus during a disaster will play a direct role in how your business operates. That's why you should delegate the continuity and recovery of your IT systems to a company you can trust.

You are critical in the preparation of the action plan for your business. We're here to help. Let's get you prepared.

Important Emergency Phone Numbers:

FEMA Disaster Assistance:
(800) 621-3362

Texas Department of Emergency Management:
(512) 424-2208

Harris County Emergency Management:
(713) 881-3100

Galveston County Emergency Management:
(281) 309-5002

Brazoria County Emergency Management:
(979) 864-1201

Fort Bend County Emergency Management:
(281) 342-6185

Jefferson County Emergency Management:
(409) 835-8757

HELPFUL RESOURCES:

Hurricane preparedness:
www.weather.gov/wrn/hurricane-preparedness

Hurricane Tracking: www.nhc.noaa.gov

If you have any concerns about your network or any questions regarding the business continuity plan we have in place for your network, please do not hesitate to give us a call.

Office number:
(281) 280-8500

Email:
support@itmattersinc.com

I.T. MATTERS, INC.

The I.T. Matters, Inc. support team is always here to help.
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